Serverless 2020 and Beyond

- Load balancing:
  - Improper load balancing results in poor performance improvement -- Needs greater attention!

- Autoscaling:
  - Misconfiguration of auto-scaling rules can severely degrade the performance and system utilization.
  - Current Auto-scaling approaches are based only on the total processed requests, while the dropped requests are missed out. -- Incoming request rate needs to be accounted for.