# Serverless 2020 and Beyond

❖ Load balancing:
- ➢ Improper load balancing results in poor performance improvement -- Needs greater attention!

❖ Autoscaling:
- ➢ Misconfiguration of auto-scaling rules can severely degrade the performance and system utilization.
- ➢ Current Auto-scaling approaches are based only on the total processed requests, while the dropped requests are missed out. -- Incoming request rate needs to be accounted for.